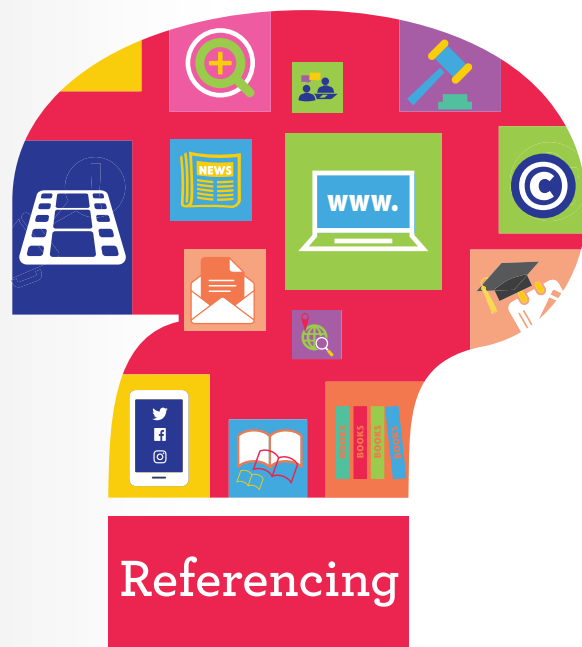
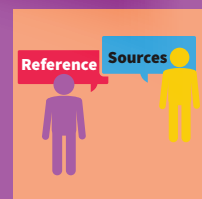


# Referencing Handbook for the Further Education and Training (FET) Sector



SOURCE

HARVARD STYLE



### ***Development of this resource***

*Through regular contact with teaching personnel as well as from the experience of external authenticators, it became apparent that referencing was a challenge for many Further Education and Training (FET) learners. The Further Education Support Service (FESS) developed and delivered a workshop for teaching personnel on Developing Learners Academic Writing Skills and from that came a request for the development, production and publication of writing and referencing handbooks to support the sector. A request was issued through the Education and Training Boards of Ireland (ETBI) Quality Assurance (QA) Forum for interested Education and Training Boards (ETBs) to nominate personnel who would work on such resources.*

*The development of this referencing handbook has been led by the Further Education Support Service (FESS). The working group included:*

- *Mary Sheehy - FESS*
- *Christine Wray - FESS*
- *Treasa Brannick O'Cillin - City of Dublin ETB*
- *Fiona Fay - Dublin and Dun Laoghaire ETB*
- *Máire Lynch - Limerick and Clare ETB*
- *June Neylon - Cavan and Monaghan ETB*
- *Tina O'Donnell - Donegal ETB*
- *Carol O'Donovan - Tipperary ETB*
- *Alan O'Gorman - Waterford and Wexford ETB*
- *Carol Quinlan - Cork ETB*
- *Siobhan Magner – ETBI*

*All relevant FESS materials were made available to the process. The ETBs involved were generous in making their referencing-related materials available for consultation and also the handbook was consulted on locally within the ETBs prior to being finalised.*

*The support of the University of Lincoln must be acknowledged as they gave permission to use the content and format of their Harvard Referencing Handbook. The working group agreed that the format and layout were very clear and would be beneficial to FET learners.*

Published 2019

## Table of Contents

List of figures and tables

List of commonly used terms

Introduction	7
Harvard referencing system	8
What is referencing?	9
Why reference?	12
What needs to be referenced?	13
What does not need to be referenced?	14
What is plagiarism?	15
Why is plagiarism taken so seriously?	16
How can you avoid plagiarism?	17
How to reference: a three-step process	18
Step 1: Source and record	19
Step 2: Making an in-text citation	23
Step 3: Building your list of references	29
How to reference different sources	34
Reference List	97
Bibliography	99
Index	102

## List of Tables and figures

Figure 1: What you can reference?	10
Figure 2: How to reference: a three-step process?	18
Figure 3: The CRAAP test, tool to evaluate information sources?	20
Table 1: Examples of plagiarism?	16
Table 2: Things to remember about in-text citation?	27
Table 3: Things to remember about compiling a reference list or bibliography?	30

# List of commonly used terms

**Assessor** – the person who makes assessment decisions on your assessment work.

**Bibliography** – the entire list of sources of information and data that were used in the development of your written assessment work, including sources that you read/engaged with, but did not cite in the work.

**Citation** - a reference to the source of information used in your research/written assessment work.

**Cite** – to refer to a source of information.

**Paraphrase** – saying the same thing that another author or source says but using different words.

**Quotation marks** – These are used to indicate the beginning and end of a “quoted phrase” or “quoted passage” from a particular source.

**Quotation** – where the actual words, text or speech of another person/author is used.

**Reader** – the person who will be reading and assessing your written assessment work. These could include the tutor/teacher/trainer, external authenticator, appeals examiner and other key personnel involved in the quality assured assessment process.

**Reference** – mentioning or alluding to something such as the source of a piece of information.

**Reference list** – a list of all the sources that you have referred to within the main body of your written assessment work that have been compiled in alphabetical order at the back of your written assessment work.

**Secondary reference** – when you paraphrase or quote from a source mentioned in another text without going back to the original text that the source was quoted from, this is called a secondary reference.

**Source** – the place from where the information originates.

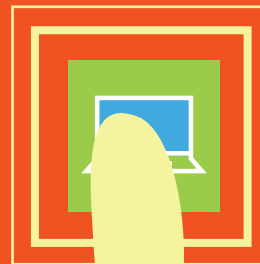
**Summarise** – including the main points from a source in a brief statement.

**Text** – refers to the content of a book or other written, printed or electronically available work.

**Written assessment work** - written assessment work includes assignments, projects, essays, collection of work, presentations, etc. that a learner is submitting for assessment purposes.



A challenge for learners is knowing how to reference sources of information



# Introduction

This handbook has been developed as a support for learners in the Further Education and Training (FET) Sector. By enrolling on a programme that leads to certification and is funded by the Department of Education and Skills (DES), learners join an academic community which expects and requires them to act honestly regarding the work they submit for assessment purposes. One area that has been identified as a challenge for learners is knowing how to reference sources of information appropriately. The first part of the handbook provides guidance and tips on the importance of referencing and how to do it. The second part of the handbook presents a comprehensive list of information sources with examples of how to cite and reference each source.

While this referencing handbook was developed primarily for learners undertaking programmes at Levels 5 and 6 on the National Framework of Qualifications (NFQ), it may also be a useful resource for learners undertaking programmes at Levels 3 and 4. Developing good referencing skills may provide a good foundation for learners progressing to other further or higher education and training programmes.

Referencing is critical as it is about acknowledging sources and thus demonstrates academic integrity which is fundamental to all areas of teaching and learning (CQ University, 2017; Deakin, 2017). Academic integrity can be achieved through:

- good academic writing
- avoiding plagiarism
- referencing and citing sources of information correctly





## The Harvard referencing system

There are several referencing systems. The Harvard referencing system is one of the most commonly used. In reality, it is not a single system but comes in slight variations from different educational institutions. Therefore, it is important to follow accurately the referencing style recommended to you. This is often called the 'house style' for referencing. Whatever the house referencing style is, it is important to be consistent in how you apply it. If you are unsure, please discuss the matter and seek clarification from the teaching staff or programme co-ordinator.

Once you get used to using a particular referencing system or house style, it will be easier for you to adapt to a different one if you progress on to further or higher education or training.

This handbook will show you clearly how to reference all the possible sources that you may need to reference, using the Harvard system. Throughout this handbook you will see examples of it in use.





# What is referencing?

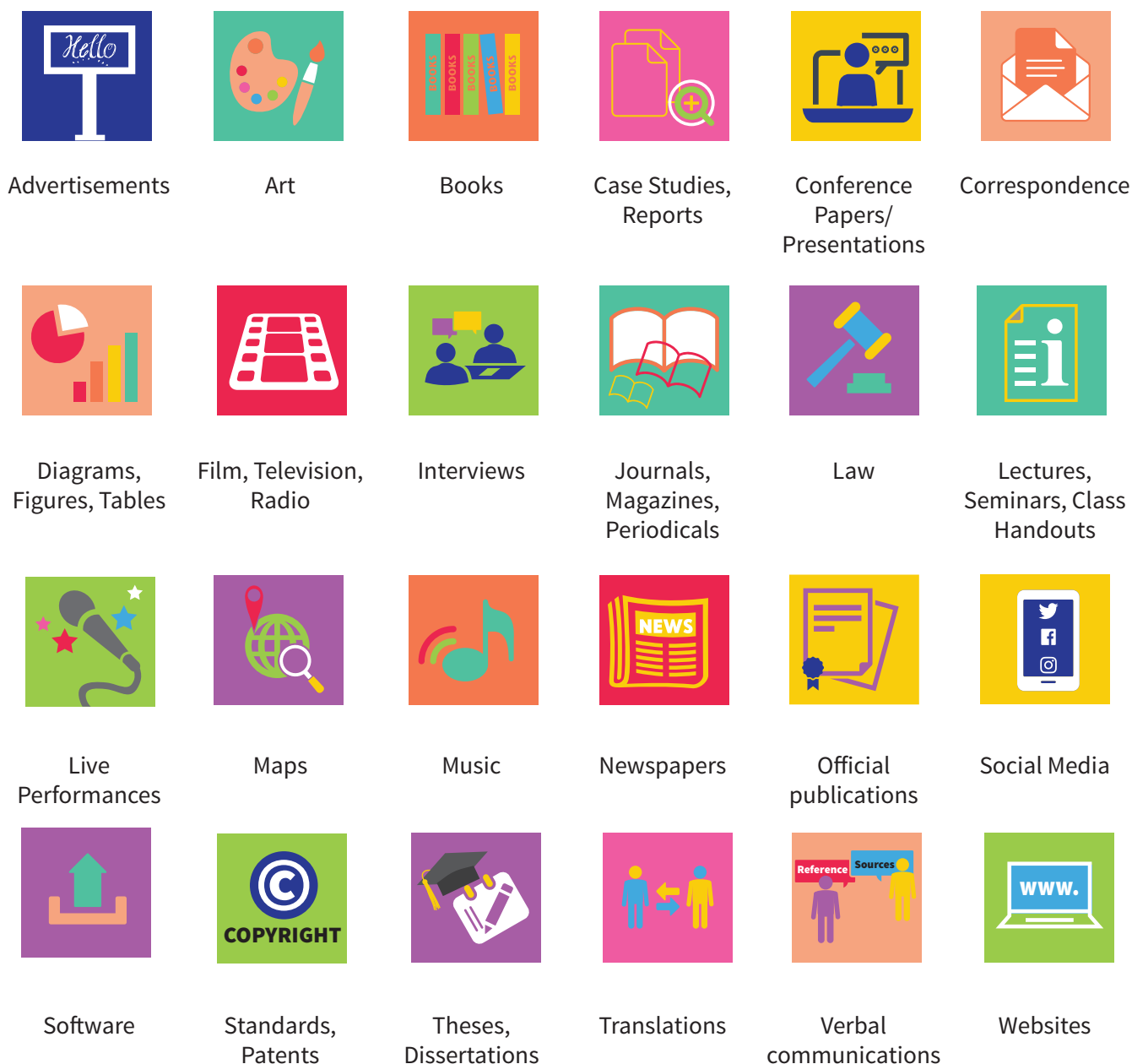
**Referencing is a standard method of acknowledging the sources of information you have consulted in preparing your written assessment work**

---

Written assessment work includes assignments, projects, essays, collection of work, presentations, etc.

---

Regardless of the type of written assessment work you are doing, you must acknowledge and reference all of the sources of your information. Anything you use as information, for example, facts, figures, graphs, ideas, images, music, photographs, research, statistics, suggestions, theories, thoughts or words that you read, viewed or heard must be acknowledged and referenced. The following are the categories of sources included in this handbook:



**Figure 1: What can you reference?** (Adapted from University of Lincoln, pp. 1-2)

You must provide detailed information about each source you refer to.  
You need to do two things to reference your sources properly.

1

Mention your information sources every time you refer to someone else's work. This is called making a citation.

2

Provide a list at the end of your piece of written assessment work that includes all of the sources you have used. This list is a reference list or bibliography, depending on what you are asked to provide.

The key difference between a **citation** and a **reference list** is that a citation mentions the source of the information *in* the text of the written assessment work, whereas, a reference list is a list of sources of information that you used and it is included at the end of the work.

Referencing properly will help to show what you have read, that you have done some research and where the ideas you discuss come from (University College Dublin, 2018; Monaghan Institute, 2017; University of Limerick, 2016; City of Dublin ETB, n.d. Monaghan Institute, n.d.; Quinlan, n.d.; Trinity College Dublin, n.d.). It will show that you know who the important thinkers, writers and information sources are in your field of study. It will also allow your reader go to your sources and read them for themselves.

# Why reference?

**All your arguments are clearly supported by evidence**

**Follow academic writing standards/conventions**

**The research that you have read and/or undertaken is convincing**

**The reader can find the sources you used**

**The assessor can see how widely you have read**

**Shows a good knowledge of the subject matter**

**The assessment work will reflect expected good academic values and practice**

**Guards against plagiarism**

**The assessment work that you submitted is credible**

## What needs to be referenced?

You need to reference **all of the sources of information** that you use (Cavan Institute, 2017; Cork ETB, 2017; Limerick College of Further Education, 2017; Halpin & Callaghan, 2015; University of Lincoln, 2013; City of Dublin ETB, n.d. Monaghan Institute, n.d.; Quinlan, n.d.; Trinity College Dublin, n.d.;). This can include art, facts, figures, graphs, ideas, images, music, photographs, research, statistics, suggestions, theories, thoughts, words, etc. (See **Figure 1: What you can reference?**). You need to identify and acknowledge the source by including the author's surname and date of the publication when you refer to them within your written assessment work. Here are some examples from Monaghan Institute (n.d.) of how you can do this:

Some critics believe modern TV society suffers from a tendency to oversimplify issues (Brown, 2001).

or

According to Brown (2001) there is a tendency in modern TV society to oversimplify issues.

or

Brown (2001) points out that there is a tendency in modern TV society to oversimplify issues.

Then you must provide full details of that source in a list at the end. This is how it would look in the reference list:

Brown, H.D. (2001) *Teaching by Principles: An Interactive Approach to Language Pedagogy*. New York: Longman.

If you have previously written something yourself which you now wish to refer to in your assessment work, you need to reference this. If you don't, this may be identified as self-plagiarism. For example, if you previously developed a leaflet on Healthy Eating Habits for Pre-Schoolers and you now wish to use some information from that leaflet in your current assessment, you will need to reference this leaflet in the same way as you would reference other sources.

## What does not need to be referenced?

You won't need to reference '**common knowledge**'. Common knowledge refers to information that is widely or generally known in society or in your area of study. This includes:

- Known time and date information. For example: there are twelve months in a year (GMIT, 2017)
- Known historical facts. For example: Julius Caesar was a Roman (GMIT, 2017)
- Geographical pieces of information easily verified by a non-specialised map. For example, Dublin is in Ireland (GMIT, 2017)
- General information that most people know about the environment in which they live
- Information shared by a cultural or national group, such as the names of famous heroes or events in the nation's history that are remembered and celebrated (MIT, 2018)
- Knowledge shared by members of a certain field such as science

However, what may be common knowledge in one culture, nation, academic discipline or peer group may not be common knowledge in another (MIT, 2018).

Here are some examples of common knowledge in Ireland that you do not need to reference in your writing:

- The boiling point of water is 100° Celsius.
- Barack Obama was the first African-American President of the United States of America.
- Dublin is the capital city of Ireland.
- Christmas is celebrated on 25<sup>th</sup> December in Ireland.

### TIP:

**A good rule of thumb is to reference anything that you did not know previously.**

# What is plagiarism?

A stylized illustration of a crane with a grey beam and pulley system. The crane is lifting a large white copyright symbol (©) from below. The beam has three colored circles (yellow, teal, red) and a large grey wheel on the right side. The background is a solid orange color.

Plagiarism is when you use a source of information without acknowledging it (Cavan Institute, 2017; GMIT, 2017; Monaghan Institute, 2017; University of Limerick, 2016; Ní Mhórdha & Hobbs, 2014; University of Lincoln, 2013; Fitzmaurice & O Farrell, n.d.; Trinity College Dublin, n.d.).

This work can include art, facts, figures, graphs, ideas, images, music, photographs, statistics, theories, words, and so on (see Figure 1: What you can reference).

Plagiarism may be accidental or deliberate. You may fall into the trap of plagiarism by not knowing how or when to cite and reference properly.

## Why is plagiarism taken so seriously?

Plagiarism is a type of stealing, known as ‘intellectual theft’. All educational institutions take plagiarism seriously. They generally have systems in place for identifying and investigating it and there may be consequences for the learner. There are software packages available that can detect plagiarism, such as Turnitin and Urkund.

It is important to know what kinds of actions are examples of plagiarism. Then you will know what to avoid.

The following table gives examples of what constitutes plagiarism.

- |  |
|--|
| <ul style="list-style-type: none"><li>■ Handing in written assessment work that has not been completed by you as your own work.</li><li>■ Submitting another learner’s work as your own, with or without their knowledge.</li><li>■ Buying/acquiring an assignment from the internet or another source and handing it in as your own work.</li><li>■ Using part of an assignment that you previously submitted and putting it in a new assignment without saying where it came from (self-plagiarism).</li><li>■ Copying sections word-for-word from published work in books, journals, the internet or other sources without using quotation marks and saying where they came from.</li><li>■ Paraphrasing or summarising another person’s idea or work but not saying whose it is or where you got it.</li><li>■ Changing some of the words but keeping the structure of the sentence and not saying whose it is or where you got it from.</li><li>■ Using graphics, audio and/or visual materials and not saying who created them or where you got them from.</li></ul> |
|--|

**Table 1: Examples of plagiarism**



## How can you avoid plagiarism?

As a learner you will have to undertake some research in order to be able to write your assessment work. You will find that it is almost impossible to come up with completely new ideas. Many of the ideas, arguments and other facts and figures that you will use in your written work will be based on other people's work.

### TIP:

**In order to avoid plagiarism, you must give credit by saying whose idea or work it was and where you got it from.**

There are many types of sources (see **Figure 1: What you can reference**) and there is a particular way of referencing any source that you use. The most important point to remember is that you *must* reference your sources (Cavan Institute, 2017; Limerick College of Further Education, 2017; Monaghan Institute, 2017; Cork ETB, n.d.; City of Dublin ETB, n.d; Quinlan, n.d.). Referencing is a really important academic skill that you can learn and which you may continue to need in the future.

Where software packages are available that can assist with the detection of plagiarism, you can use these to detect if you have inadvertently plagiarised.

## How to reference: a three-step process

In this section, you will be guided, firstly, on sourcing good quality information and secondly, in recording the necessary details. This will allow you to be able to create citations in the text and to include sources in the reference list or bibliography. This section of the handbook will show you how to reference using a three-step process.

### step 1

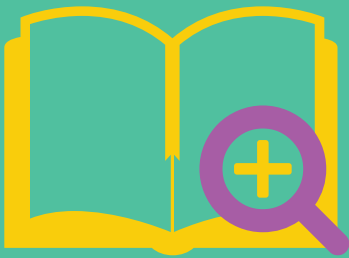


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**Source** relevant material and **Record** the relevant details while researching to make sure you have all the information you need to create citations and the reference list or bibliography.

---

### step 2



---

**Making an in-text citation** every time you use or refer to another work within your own written assessment work.

---

### step 3



---

**Building your list of references** as you go along (in alphabetical order)

---

*Figure 2: How to reference: A three-step process*



## STEP 1 | Source and record

**Source** relevant material and **record** the relevant details while researching to make sure you have all the information you need to create citations and the reference list.

**In this section, the handbook will guide you, first of all, in sourcing good quality information and secondly, in recording the necessary details so that you will be able to create citations in the text and produce a reference list or bibliography at the end.**

### Why is the source of the information important?

There is so much information available – in books, in the media, and especially on the internet. However, not all information is reliable, and for academic writing you need to be confident that your sources are credible and that the information is of a high quality. As the writer, you will want to support your arguments and statements with accurate figures, and relevant, up-to-date information and ideas, all from reputable sources. Learning how to evaluate information sources is a key skill for writing your assessments (Dublin Institute of Technology, 2018; Dundalk Institute of Technology, 2016).

#### TIP:

**Before you use a source, ask yourself whether it meets the assessment task set by your teaching staff.**

### How do you evaluate information sources?

It is important to evaluate your information sources and to be able to judge

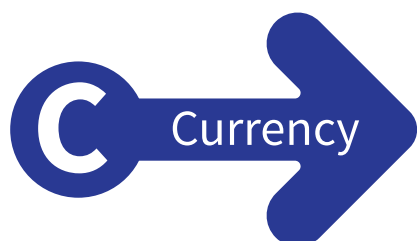
- Is this information reliable?
- Is this a fact, a theory, an opinion or suggestion?
- Is this information up-to-date?
- Are the ideas backed up by research and are they widely accepted and authoritative?
- Is this information just a popular notion that may be unsubstantiated?

It can be particularly difficult to establish the authenticity of electronic sources of information (Fitzmaurice & O Farrell, n.d.), such as the webpages, podcasts, blogs, etc.

One helpful tool to evaluate sources is called the **CRAAP Test** (see following page). You can ask yourself these five sets of questions to enable you to establish how credible and reliable each source of information is before you use them in your assessment work.



## STEP 1 | Source and record



### **Currency | The timeliness of the information**

When was the information published or posted? Has it been updated or revised? If so, when was the last update or revision? How current are the references (if any)? How current are the web links? Have any expired? Do you need up-to-date sources for your assessment or will an older source be acceptable?



### **Relevance | The importance of the information for your needs**

Does the topic relate to your assessment? Does the information answer any of your questions? Is it at an appropriate level for your assignment - not too basic and not too advanced? How does it compare to other sources you looked at? Is it scholarly, academic, well-presented or just an opinion? Would you cite it in your assignment?



### **Authority | The source of the information**

Is an author given? Who is the author, publisher or source? Is the web page signed? Is the author qualified to write on this subject? Are they affiliated to a research institute or university? Are they cited by others? Does the URL give information about the source, for example, .ie, .org, .edu, .com



### **Accuracy | The reliability, truthfulness and correctness of the content**

Is the information supported by evidence? Is the web information error-free? Does the web information contain any spelling or grammar or other noticeable errors? Does the tone of the language seem unbiased and free of emotion?



### **Purpose | The reason the information exists**

What's the purpose of the information? Is it trying to teach, inform, sell, entertain or persuade? Do the writers make their intentions clear? Is there any political, cultural, religious or personal bias or propaganda? Does the point of view seem impartial and objective? Is there any advertising on the page or webpage?

(Adapted from Dublin Institute of Technology, 2017; Meriam Library, California State University, 2010)

**Figure 3: CRAAP test**  
(tool to evaluate information sources)



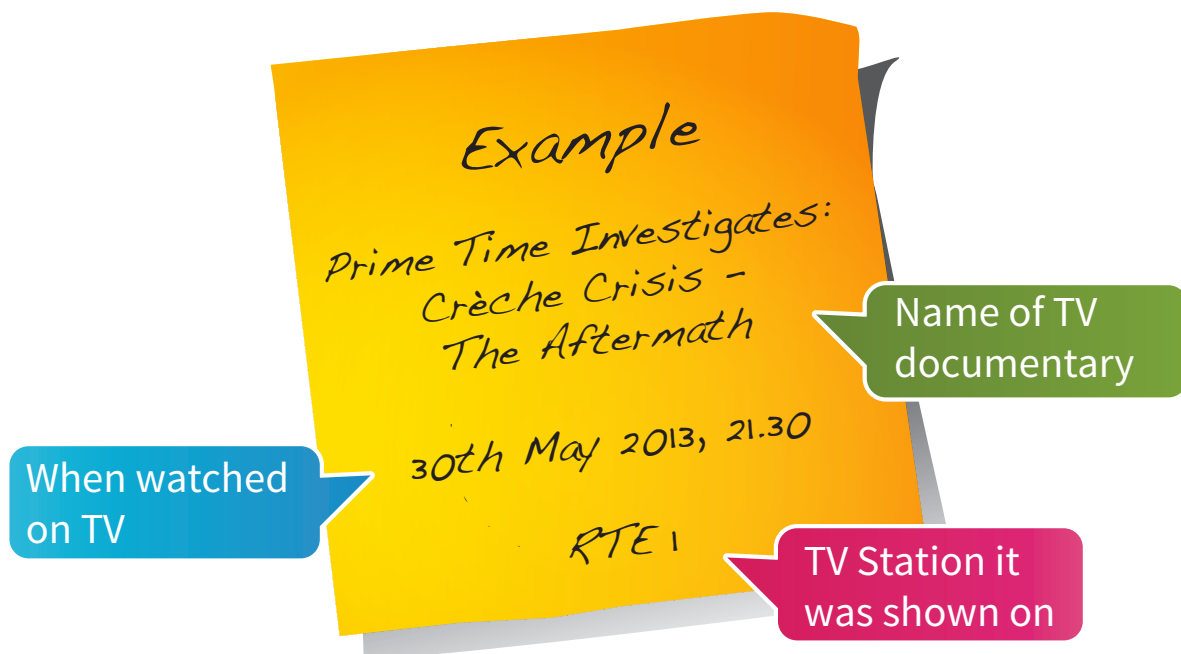
## STEP 1 | Source and record

### Recording your sources

It is important to keep a record of where you found the information that you are considering using in your written assessment work. In the end you may not use all the notes that you keep, but *'you are better off looking at it than looking for it'* when it comes to typing in the details in your citation or your reference list. It saves time in the long run to make notes as you go. You certainly don't want to rely on remembering where you read or saw something that you want to put in your written assessment work. Nor do you want to spend a lot of time looking through sources trying to find where you got your information in the first place. **If you can't find the source, you can't use it.** This could mean that you have to re-write part of your assessment work.

#### TIP:

As you are making notes, write the name of the author, the source and page number (if it is a book or article) by hand or in your word-processed document.





## STEP 1 | Source and record

To help with referencing, you could use a referencing software tool such as Refme, Bibme or Easybib or you may use the References feature in Microsoft Word. This will require you to enter sufficient details of who said/wrote it, the name of the book/article/ website/programme, the date of publication/ viewing/broadcast and where you accessed it.

As you go about researching and writing your assessment, you can build the reference list or bibliography at the bottom of the word document and tidy it up later.

### **TIP:**

**You may wish to use referencing software tools or the referencing feature in Microsoft Word.**

### **TIP:**

**As you go about researching and writing your assessment work, you can build the reference list at the bottom of the word document and tidy it up later.**



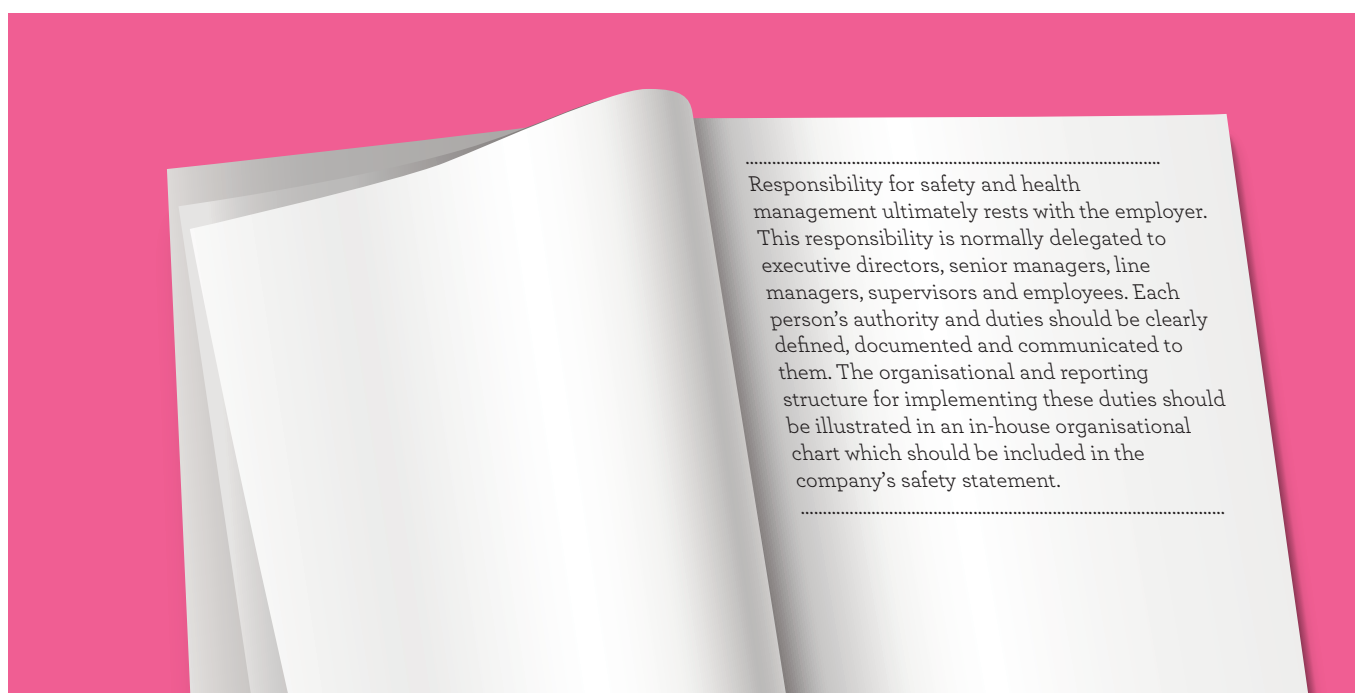
## STEP 2 | Making an in-text citation

**Make a citation** every time you use or refer to another work within your own written assessment work.

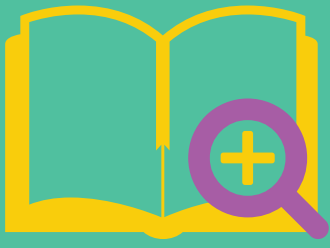
### What is citation or in-text citation?

Citing, citation and in-text citation are all terms used for referring to another source of information in the body of your written assessment work in order to support a point or argument that you are trying to make. You might refer by quoting, paraphrasing or summarising. Whichever way you choose to refer to this other source of information, you make your citation by including brief details of the source: author's surname, the date of publication and for quotes, the page number(s). Every time you refer to this source in your assessment, you must cite it. There are different ways of citing which will depend on whether you are paraphrasing, summarising or quoting the source.

Most of the examples that follow are based on this extract taken from a book by Nifast called *Safety and Health at Work: QQI Level 5*.



(Nifast, 2015 p.3)



## STEP 2 | Making an in-text citation

### Citing when paraphrasing

**Paraphrasing** is when you take an author's information, idea or suggestion and **put it into your own words**. You are still copying someone's work so you must reference it. You do not need to use quotation marks when you paraphrase, but you must clearly show the reader the original source of your information. You must be very careful to indicate which part of your writing is a paraphrase of the original source so that the reader is clear on the source used. These are examples of paraphrasing parts of the extract:

Employers are ultimately responsible for health and safety in the workplace (Nifast, 2015)

or

According to Nifast (2015) responsibility for health and safety is often delegated to key employees within the organisation.

or

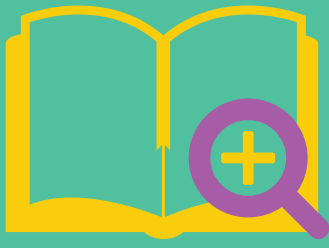
Nifast (2015) found that most of the participants in their research rated the use of a variety of teaching strategies and making an effort to enhance their teaching as being very important.

### Citing when summarising

**Summarising** is providing **a brief statement of the main points** of a piece of work. This is a way of referring to someone else's information, idea or suggestion without using direct quotations. You must not change the original meaning and you still need to cite and reference the source. This is an example of summarising what is said in the extract:

While health and safety is primarily the responsibility of the employer, it is often delegated to personnel in roles of authority and responsibility (Nifast, 2015). They also say that it is essential that each person's responsibility is clearly defined and included in the safety statement. (Nifast, 2015).





## STEP 2 | Making an in-text citation

### Citing when quoting

**Quoting** is when you take **the exact words that someone else used** and insert them into your own writing. You need to use quotation marks (“ ”) to indicate the quotation, and you must include the page number of the source where there is one. The reason for using quotes is to strengthen the point you are making. Note, however, that it is good practice to limit the use of quotations and you should only use a large chunk of text if you have a good reason for it. There are two ways of quoting depending on whether you use a short quote or a longer quote.

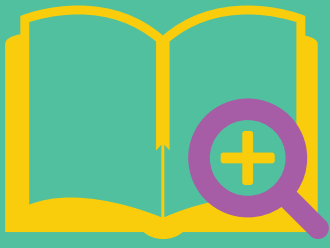
#### Short quotations

Short quotations are generally one word to two/three lines of text (Dublin Institute of Technology, 2017). In addition to the author’s name and the year of publication, you need to include the page number(s) so that readers can easily look up the source if they wish to check it or do further reading. Here is an example of citing with a short quotation:

Employers are ultimately responsible for health and safety but they frequently delegate this responsibility to “executive directors, senior managers, line managers, supervisors and employees” (Nifast, 2015, p.3).

#### Longer quotes

Longer direct quotations are generally two/three lines of text or more. You need to make a longer quotation stand out by indenting it and making it single-line spaced. You will still need to use quotation marks (“ ”) and include the author’s name, the year of publication, and the page number(s). Here is an example of a longer quote within a text:



## STEP 2 | Making an in-text citation

While employers are primarily responsible for health and safety, they frequently delegate responsibility to

“...executive directors, senior managers, line managers, supervisors and employees. Each person’s authority and duties should be clearly defined, documented and communicated to them. The organisational and reporting structure for implementing these duties should be illustrated in an in-house organisational chart which should be included in the company’s safety statement.”

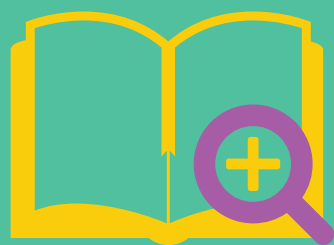
(Nifast, 2015, p.3)

It is important that each individual in an organisation takes their health and safety responsibilities seriously in order to ensure their own safety and the safety of others.

## Referring to work that was cited in another source you have read

When you refer to something that was cited in one of your sources but you didn’t read or see the original, this is called a **secondary reference**. This is common where a text book cites the work of the major thinkers in the field and you want to cite the text book but not the original publication. The original publication is called the **primary source**. It could also be the case that the **original source** is not available and so you have to rely on a secondary reference. You should cite both the primary source *and* the source you have read. Both works should appear in the reference list. Here is an example of how you would cite a secondary reference within your writing:

According to Gleeson (2012), as cited by Devine et al. (2013), the patterns emerging reflect those from other research.



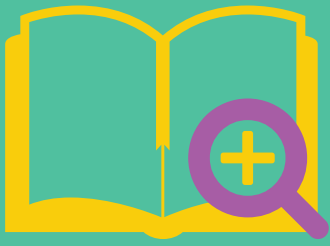
## STEP 2 | Making an in-text citation

Best practice suggests that you try to locate the original reference and use secondary references only if you find it difficult to access the original work. This is because in a secondary reference you are seeing the original author's work from someone else's perspective.

### Things to remember about in-text citation

**Table 2: Things to remember about in-text citation**

<b>One author</b>	Use author's surname and date of publication, in round brackets. For example: (Bell, 2010). When quoting directly, use author's surname, date of publication, and page number(s), placing the letter p. before the number. For example: (Bell, 2010, p. 74).
<b>Two authors</b>	Use both author's surnames (in the order that they appear on the source) and date of publication, in round brackets. For example: (Punch and Oancea, 2014). When quoting directly, use author's surnames, date of publication and page number(s), placing the letter p. before the number. For example: (Punch and Oancea, 2014, p.34).
<b>Three or more authors</b>	Use the surname of the first author followed by <i>et al.</i> (which means <i>and others</i> ) and date of publication, in round brackets. For example: (Briggs et al., 2012). When quoting directly, use the surname of the first author followed by <i>et al.</i> , date of publication and page number(s), placing the letter p. before the number. For example: (Briggs et al., 2012, p. 96).
<b>Author with many publications in the same year</b>	When using a number of references from the same author in the same year, distinguish between them in the in-text citation by using a, b, c, etc. For example: Brookfield (2013a) and Brookfield (2013b). References should match the appropriate reference in the reference list.
<b>Author is an organisation</b>	Information sources are sometimes produced by an organisation, institution or company rather than an individual. In this case, use the organisation, institution or company name, followed by the date and if quoting directly, the page number. For example: (Apple, 2017) or (Apple, 2017, p. 21).



## STEP 2 | Making an in-text citation

<b>Quoting</b>	Only quote large sections of text when absolutely necessary. It is more appropriate to use the ideas, thoughts and suggestions from your chosen sources to support the key points or arguments being made. Where sections of text are quoted directly, these should be followed by a discussion of the content of the quoted text and its relevance to your writing and the points being made therein.
<b>Quote over two pages</b>	Where a quote spans two pages, both page numbers should be listed. For example: (Bell, 2010, p.74-75).
<b>Longer quotes</b>	Where longer direct quotes (more than 2/3 lines) are used, these should be indented and single-line spaced, in addition to using quotation marks, the author's surname/institution name, date and page number. See page 16 of this handbook for an example.
<b>Citing within text</b>	If you include the surname of the author within your text, you only have to include the date of publication in round brackets and the page number if quoting directly. For example: According to Winston (2007).... or According to Winston (2007, p. 67), the “key elements”...
<b>Same information from different sources</b>	If you find similar information from two or more sources and you wish to include both to support the point that you are making, you can combine them together in a single in-text citation, separated by a semicolon, for example, (Walsh, 2013; Knowles, 2008) with the most recent source first.
<b>Year of publication</b>	When including the year of publication, the full four digits should be used, for example, (Bell, 2010).

(Adapted from University of Limerick, 2016; University of Lincoln, 2013; Fitzmaurice & O Farrell, n.d.; National University of Ireland Galway, n.d.; Trinity College Dublin, n.d.)



## STEP 3 | Building your list of references

Build your list of references as you go along.

Build your list of references as you go along. Every source that you cite in your written assessment work needs to be listed in the reference list and bibliography, if you have been asked to complete both. You need to list each reference fully, in the correct format and in alphabetical order.

### What is a reference list?

A reference list is a list of all the items that you cited *within* your written assessment work when you quoted, paraphrased or summarised other work. The reference list must include sufficient information for the reader to locate the source if they wish to read it or check it themselves. For every reference you must include key information such as the author(s), year of publication, title of the source and publisher. As there is a wide variety of sources (see **Figure 1: What you can reference?**), the specific details you need to provide will vary depending on whether the publication is a book, report, article, music, TV programme, painting, internet source, etc. You include the reference list at the end of your document.

### What is a bibliography?

A bibliography is similar to a reference list in look and in format but it will include *all* of the sources that you have read or consulted in order to produce your written assessment work. Though you might have used these sources during your research in preparation for your written assessment work, you may not have made explicit reference to them in the actual written assessment. If you are required to include a bibliography, you include it at the end of your document *after* the reference list.



## STEP 3 | Building your list of references

Generally, you will be informed if you have to produce a bibliography in addition to your reference list. In most cases, a reference list is sufficient. The principles for formatting and arranging the reference list and bibliography are the same.

There are software packages available to help assemble the reference list or bibliography, as well as the referencing function in MS Word. The table below sets out the main rules for compiling your reference list or bibliography.

### *Difference between a Reference List and a Bibliography*

*A reference list only includes sources that have been cited within your written assessment work, whereas a bibliography contains the sources that are listed in the reference list as well as any additional sources of information that you used for your research but did not cite.*

## Things to remember

There are a number of main rules that apply when compiling a reference list or bibliography. The correct format for each source that you have used should be followed as per the guide in the second part of this handbook. When compiling your reference list or bibliography, consider the following:

**Table 3: Things to remember about compiling a reference list or bibliography**

The correct format for the source used should be followed as per this guide.

Use the author's surname, followed by the initial of their first name(s). For example: Punch, K. and Oancea, A.

The names of the authors of sources used. For example: a book or article, should appear in the same order as they appear on source, for example, Punch, K. and Oancea, A.

If no author is identifiable use Anon. For example: Anon. (1989) *Oxford English Dictionary*, 2<sup>nd</sup> edition. Oxford: Clarendon Press



## STEP 3 | Building your list of references

When including the year of publication, the full four digits should be used. For example: (Bell, 2010)

When using a number of references by the same author, put them in order by the earliest year of publication first. For example:

Brookfield, S. (1995) *Becoming a critically reflective teacher*. San Francisco, CA: Jossey-Bass.

Brookfield, S. (2005) *The power of critical theory for adult learning and teaching*. Open University Press.

Brookfield, S. (2012) *Teaching for critical thinking tools and techniques to help students question their assumptions*. San Francisco, CA: Jossey-Bass.

When using a number of references from the same author in the same year, you can distinguish between them in the in-text citation using a, b, c, etc. and in the reference list these should match the references provided. For example:

Brookfield, S. (2013a) Scholarly personal narratives as a new direction for the scholarship of teaching and learning. *Teaching Theology & Religion*, 16, 2, pp. 127-128.

Brookfield, S. (2013b) Teaching for critical thinking, *International Journal of Adult Vocational Education & Technology*. 4, 1, p. 1.

If no date of publication is available, use n.d. to indicate no date. Quality and Qualifications Ireland (QQI) (n.d.) *FET Award Standards*. Available from <http://www.qqi.ie/Articles/Pages/FET-Awards-Standards.aspx> [accessed 15 February 2018].

Italicise book and journal titles. An easy way to remember this is that the thing you hold in your hand is italicised, therefore the book and not the chapter is italicised and the journal and not the article within it is italicised.

Devine, D., Fahie, D., and McGillicuddy, D. (2013) What is 'good' teaching? Teacher beliefs and practices about their teaching, *Irish Educational Studies*, 32, 1, pp. 83-108.

When referencing articles or chapters from books, the page range should be included in the reference, for example,

Devine, D, Fahie, D, and McGillicuddy, D. (2013) 'What is "good" teaching? Teacher beliefs and practices about their teaching'. *Irish Educational Studies*, 32, 1, pp. 83-108.

For electronically accessed sources there should be a URL provided and a date on which the source was accessed as the source may not always be available at that URL. URLs should not be included in in-text citations, only in the reference list/bibliography.

Every source referenced in the document should be included in the reference list.

References should not be bulleted or numbered.

The layout, punctuation and capitalisation of all references should be consistent.



## STEP 3 | Building your list of references

### Reference list

Here is an example of what a reference list from a Level 5 Child Development assessment report might look like:

Barnardos. (2017) *What we do: An interactive guide*.

Available from <https://www.barnardos.ie/pages/whatwedo-infographic/index.html> [accessed 6 February].

Bee, H. (2000) *The developing child*, 9<sup>th</sup> edition. Needham Heights MA, Allyn and Bacon.

Donohoe, J. Gaynor, F. (2004) *Education and care in the early years*, 4<sup>th</sup> edition. Dublin: Gill & Macmillan.

French, G., Murphy, P., (2005) *Once in a lifetime: early childhood care and education for children from birth to three*. Dublin: Barnardos.

Hobart, C. Frankel, J. (2004) *Guide to child observations and assessment*. Oxford: Nelson Thornes.

ICPCC Childline. (2016) You're not on your own [advertisement]. DAA. 20 October.

Meggitt, C. (2012) *Child development, an Illustrated guide*, 3rd edition: *birth to 19 years*, [DVD]. Harlow: Pearson Education Limited.

National Council for Curriculum and Assessment (NCCA). (2009) *Aistear: The early childhood curriculum framework*.

Available from [https://www.ncca.ie/media/2022/aistear\\_the\\_early\\_childhood\\_curriculum\\_framework.pdf](https://www.ncca.ie/media/2022/aistear_the_early_childhood_curriculum_framework.pdf) [accessed 10 January 2018].

*Prime time investigates: crèche crisis - the aftermath*. (2013) [television]. RTE 1. 30 May 2013, 21.30.

Weisner, T. (n.d.) *What is the most important influence on child development*. Available from <https://www.youtube.com/watch?v=glZ8PkLMMUo> [accessed 30 December 2017].





## STEP 3 | Building your list of references

### Bibliography

Here is an example of what a bibliography from the same child development assessment report might look like. It is the same as the reference list but with the addition of sources that were consulted in completing the assessment, but were not cited in the written assessment work (these are highlighted below):

Barnardos. (2017) *What we do: An interactive guide*.

Available from <https://www.barnardos.ie/pages/whatwedo-infographic/index.html> [accessed 6 February].

Bee, H. (2000) *The developing child*, 9<sup>th</sup> edition. Needham Heights MA: Allyn and Bacon.

Beaver, M., Brewster, J., Jones, P., Keene, A., Naeum, S., Tallack, J. (1999) *Babies and young children, book 1: early years development*, 2<sup>nd</sup> edition. Cheltenham: Stanley Thornes.

Donohoe, J. Gaynor, F. (2004) *Education and care in the early years*, 4<sup>th</sup> Edition. Dublin: Gill & Macmillan.

Donovan, M., Dare, A. (2002) *Good practice in caring for young children with special needs*, 2<sup>nd</sup> Edition. Cheltenham: Nelson Thornes.

Flood, E. (2013) *Child development, FETAC Levels 5 and 6*, 2<sup>nd</sup> edition. Dublin: Gill and Macmillan.

French, G., Murphy, P., (2005) *Once in a lifetime: Early childhood care and education for children from birth to three*, Dublin: Barnardos.

Hayes, N., (1999) *Early childhood, an introductory text*, 2<sup>nd</sup> edition. Dublin: Gill and Macmillan.

Hobart, C. Frankel, J. (2004) *Guide to child observations and assessment*, Oxford: Nelson Thornes.

ICPCC Childline. (2016) *You're not on your own* [advertisement]. DAA. 20 October.

Matterson, E. (1989) *Play with a purpose for under sevens*, 3<sup>rd</sup> Edition. London: Penguin.

Meggitt, C. (2012) *Child development, an illustrated guide*, (3rd edition): *birth to 19 years*, [DVD] Harlow: Pearson Education Limited.

National Council for Curriculum and Assessment (NCCA). (2009) *Aistear: The early childhood curriculum framework*.

Available from [https://www.ncca.ie/media/2022/aistear\\_the\\_early\\_childhood\\_curriculum\\_framework.pdf](https://www.ncca.ie/media/2022/aistear_the_early_childhood_curriculum_framework.pdf) [accessed 10 January 2018].

*Prime time investigates: crèche crisis - the aftermath*. (2013) [television]. RTE 1. 30 May 2013, 21.30.

Weisner, T. (n.d.) *What is the most important influence on child development*. Available from <https://www.youtube.com/watch?v=gIZ8PkLMMUo> [accessed 30 December 2017].