**Useful Questions to Ask**

**How do you communicate?**

* Jargon/Vocabulary
* Flyers/Leaflets
* Videos
* Online Resources
* Post
* Email
* Text
* WhatsApp – text / voice / video
* Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**What access to communication does your participant have?**

* Letter box
* Button / Smart phone
* Tablet / Laptop
* Limited Phone data /Wifi / Participant doesn't know?

**What types of communication can your participant use?**

* Phone (calls only?)
* Post
* Text
* Email (receive – reply – attach?)
* Voice Message
* Video Message
* Self-directed online engagement

**Does this inform how your organisation communicates?**